

CAPRICORN CAVES, ROCKHAMPTON, QUEENSLAND

CAVE GUIDE SCHOOL Wednesday 4 May – Friday 6 May 2016

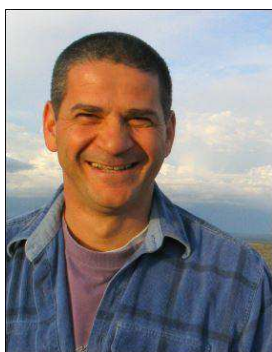
ACKMA ANNUAL GENERAL MEETING Friday 6 May – Monday 9 May 2016

EVERYONE WELCOME!

We extend an invitation to everyone to join us for an exciting guide school focussing on the role of the cave guide delivering a memorable interpretive experience. This will be followed by the ACKMA annual general meeting.

Highlights of the Guide School will be the keynote speakers:

John Pastorelli



Winner of Australia's highest honour for practicing interpreters, the Georgie Waterman award, John went on to start his own company Ochre learning. He is a well-known trainer, coach and author who designs rich interpretive experiences and customer engagement. He has worked on training programs ranging from Chinese speaking persons to aboriginal communities in NSW. He was involved in Sydney Bridge Climb, Nature Connections New Zealand, Zoos Victoria and presented at Tasmania's Tourism Industry Council Conference in 2015.

David Morgans



Director Destination and Market design at Tourism Events Queensland. David joined Tourism Events Queensland in 1997 with a range of positions including product development, sustainable and environment tourism. Recently he has worked with Duane Knapp an expert in brand strategy in presenting experience development to tourism forums. David graduated from Griffith University with a degree in environmental science.

Keynote speaker at ACKMA Annual General Meeting

Scott Hocknull



Scott is a vertebrate palaeoecologist, passionate science communicator and 3-D digitisation and virtual technology advocate and practitioner in the museum community. Among other honours, Scott was awarded the Young Australian of the Year in 2002, which provided him a unique platform to develop and promote Australian vertebrate palaeontology research and community engagement, whilst leading a wide range of new areas of exploration, discovery and research. Realising that most of museum collections are hidden from public view, Scott has become a strong advocate for bringing the behind-the-scenes museum collections and science to the public. He is currently working on new 3-D digital and virtual ways to better capture our fossil heritage in digital perpetuity. He heads the team currently researching the palaeontology dig site at Capricorn Caves.

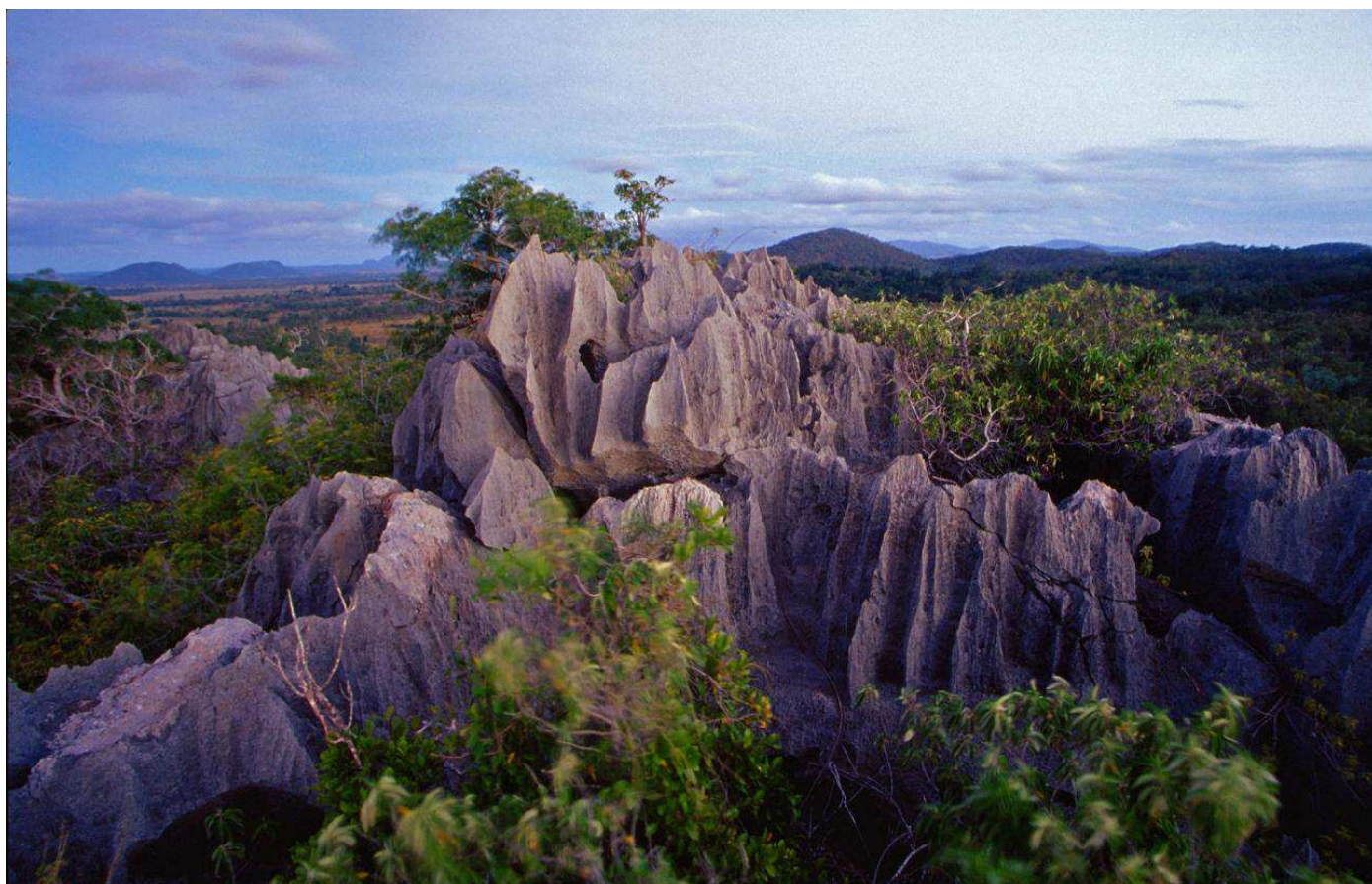
Capricorn Caves

Located north of Rockhampton, just off Highway One, these caves are the only privately owned show caves on freehold land in Australia. They have been open to the public since their discovery by the Olsen family in 1881. Today they offer a variety of experiences from wheelchair accessible tours to wild caving, Geo discovery tours, renamed Bats and Bones for families, rope courses and abseiling. A strong educational program is complimented with accommodation facilities. In 2014 they were awarded gold in the Queensland tourism awards and the Australian bronze award for tourist attraction. The whole cave system has recently been relit with solar powered Weidmuller LED lights operated through a Cbus™ computerised system.

Of Devonian origin, the caves are different to underground highly decorated wet systems. The limestone has been uplifted over millions of years to form a ridge with an interesting surface karst. Scientific debate continues on the formation of the caves, but much knowledge has been added through the work of Dr Scott Hocknull and his team. A Queensland Museum palaeontology dig site is revealing exciting information about climate change and past flora and fauna. The most recent discovery by [Dr Gilbert Price](#) and an Australian research team has found a one-centimetre bone from under the lizard's skin and is the youngest record of a giant lizard on the entire continent. This bone found in Capricorn Caves is the first evidence that the time frames of Australia's first human inhabitants and giant apex predator lizards had overlapped.

Getting to Capricorn Caves, Rockhampton

Located 23 kms north of Rockhampton, Central Queensland on Highway One, Capricorn Caves are 600kms north of Brisbane or 8.5 hours drive time. The airport is well serviced with frequent flights by Virgin and Qantas. Capricorn Caves will organise transfers from the airport. Major hire companies also service the airport. Advance bookings recommended.



*Capricorn karst.
Photo: Supplied by Capricorn Caves*

DRAFT CAVE GUIDE SCHOOL PROGRAM**4-6 MAY 2016**

Tuesday 3 May	Registration from 12 noon
Afternoon	Capricorn Cave Experience Options <ul style="list-style-type: none"> • Cathedral Tour departs hourly from 9am to 4pm • Adventure Caving 2pm Must be booked. • Abseiling Must be booked Expression of interest on registration form
6.30pm	Dinner Caves Country Pub (own expense)
Wednesday 4 May Theme: Delivering a memorable interpretative experience	
Morning 7.00 am	Breakfast
8.00 am	Welcome and Introductions Guides' Minute Moments
9.00 am	The Visitor Experience Tribute to Elery Hamilton Smith Dan Cove President ACKMA
9.30 am	Introduction of Guide Tool box Cathy Plowman
10.00 am	Morning tea
10.30 am	Guide Tool Box - John Pastorelli Lead Consultant Ochre Learning
12.30 pm	Lunch
Afternoon 1.30 pm	David Morgans Director Destination & Market Design at Tourism Queensland What defines a memorable, engaging and inspirational visitor experience?
2.30 pm	Site experiences <ul style="list-style-type: none"> • Geotour of discovery (2 hours) • Adventure Caving (2 hours)
5.30 pm	Bat Bar Open
Evening 6.30 pm	Dinner Capricorn Caves Function venue
7.30 pm	Cathedral cave tour at night Keynote address -John Pastorelli

Thursday 5 May		Theme Delivering a memorable interpretative experience	
Morning 7.00 am	Breakfast		
8.00 am	Guide Tool Box -John Pastorelli Lead Consultant Ochre Learning		
10.00 am	Morning tea		
10.30 am	Master class: The G.U.E.S.T™ Philosophy: the key to exceeding expectations David Morgan Director Destination & Market Design at Tourism Queensland		
12 noon	Lunch		
1.00 pm	Question & Answer Panel session		
2.30 pm	Prepare for bus departure for afternoon activities		
3.00 pm	Departure Picnic and walk up Jim Crow volcanic plug Dinner and tour of Koorana Crocodile Farm		
Friday 6 May Recreational Activities			
7:00 pm	Breakfast		
Optional activities At own expense	1. Adventure Caving Mt. Etna Caves N.P. (Allow 5 hours) No charge Capricorn Caves can provide helmets and light. Own caving clothes required. 2. Capricorn Caves tour options, No charge 3. Day on Great Keppel Island – sand, sea, sail, snorkel, explore. Please book your own trip <ul style="list-style-type: none">• www.freedomfastcats.com• www.sailcapricornia.com.au Transfers to the marina from Capricorn Caves \$20.00 per person return.		
Evening 5.00 pm	Departure Capricorn Caves Dinner Great Western Hotel - indoor bull riding <u>Not included in registration. Additional \$45pp payable with registration</u>		

Payment options

- Credit Card Details
- Cheque made payable to Capricorn Caves
- Direct Deposit

Ann Augusteyn Trading as Capricorn Caves BSB 084 905 Account Number 525256199

Use your surname in the reference and also email a remittance of payment to

admin@capricorncaves.com.au

DRAFT AUSTRALASIAN CAVE & KARST MANAGEMENT ASSOCIATION

ANNUAL GENERAL MEETING

Friday 6 May 2016	
Afternoon	Registration for ACKMA AGM
5:00 pm	Departure Capricorn Caves Dinner Great Western Hotel - indoor bull riding
Saturday 7 May 2016	
7:00 am	Breakfast
8:00 am	Registration
8:30 am	AGM
9:00 am	Keynote speaker Dr Scott Hocknull Senior curator Ancient Environments, Queensland Museum 3D Photogrammetry
10:30 am	Morning Tea
11:00 am	Group 1 Inspection of new LED lighting Capricorn Caves
	Group 2 Presentation of Palaeontology dig site Dr Scott Hocknull
12:00 pm	Lunch
1:00 pm	Group 1 Presentation of Palaeontology dig site Dr Scott Hocknull
	Group 2 Inspection of new LED lighting Capricorn Caves
2:00 pm	Depart Capricorn Caves
Late afternoon/ evening	Byfield NP via Lake Mary and volcanic plugs Options: Kayak Waterpark Creek, Nob Creek pottery, Stony Creek
Evening	Dinner Ferns Hideaway Restaurant Byfield
Sunday 8 May 2016	
7:30 am	Breakfast
9:00 am	Overview of Guide School
9:30 am	ACKMA where to from here
10:00 am	Ghost Bat Survey John Augusteyn
10:30 am	Morning Tea
11:00 am	Group 1 Mt Etna site A
	Group 2 Mt Etna Site B
1:00 pm	Lunch
2:00 pm	Group 1 Mt Etna Site B
	Group 2 Mt Etna Site A
4:00 pm	Return to Capricorn Caves
5:00 pm	Dinner at Capricorn Caves
Monday 9 May	
7:30 am	Breakfast
	Return transfers

Registration Form

Registration Cave Guides Workshop	Registration includes meals and transfers for activities from breakfast Wednesday 4 May -breakfast Friday 6 May and transfers for activities	Fee	Your cost
		\$170	
Transport	Will you be requiring transfers to and from Rockhampton airport to Capricorn Caves (no public transport available) \$20 return	\$20	
Additional meal	Friday Night return transfers and Dinner at the Great Western \$45.00 pp	\$45	
Pre guide school activities	Expression of interest for Tuesday 3 May <ul style="list-style-type: none"> • Cathedral Tour departs hourly 9.00 am to 4.00pm • Adventure caving departs 2.00 pm • Abseiling 2.00 pm 	yes/no yes/no yes/no	
Post guide school or pre ACKMA AGM activities	Expression of interest for Friday 6 May <ul style="list-style-type: none"> • Adventure caving Mt Etna NP (allow 5 hours) no charge • Capricorn Cave tour options no charge • Day on Great Keppel Island - sand, sail, snorkel, explore. Please book your own trip, transfers to marina form Capricorn Caves \$20 pp return	yes/no yes/no yes/no \$20	
Registration ACKMA AGM	Registration includes meals and transfers for activities from dinner Friday 6 May-breakfast Monday 9 May and transfers for activities	\$260	
Accommodation	All accommodation to be booked direct with Capricorn Caves. You must inform reservation staff that you are with the guide school or ACKMA AGM as all accommodation has been reserved for the group. Ph 0749 342 883, admin@capricorncaves.com.au		
	Unpowered Sites \$30.00 per site per night for 2 people and \$5 for any additional guests		
	Powered Sites \$35.00 per site per night for 2 people and \$5 for any additional guests		
	Lodge 12 rooms with 2 single bunk beds per room and shared amenities, linen and towels included. \$80.00 per room per night for up to 4 people		
	Deluxe Cabins Fully self contained deluxe Cabin, 1 bedroom with Queen size bed, Second bedroom with 3 single beds. Linen and towels included. \$180.00 per night for 2 people and \$10 for any additional guests.		
Total	Please total your costs Payment option (please circle) Direct deposit/ credit card/ cheque. See page 33 for payment details.	\$	